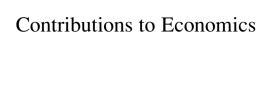


# Competition for Public Transport Services

Institutional Framework and Empirical Evidence of Bus Services in Germany





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# Arne Beck

# Competition for Public Transport Services

Institutional Framework and Empirical Evidence of Bus Services in Germany



Arne Beck Berlin Germany

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# **Preface**

My main motivation to write this dissertation has been to evaluate the successes, failures, and factors that influence the competition for public bus transport services. Using Germany as a case study, I explain the institutional framework of this public bus transport market, which several international researchers and market participants have described as incomprehensible. My objective is to provide a basic understanding of the players and their options, offer insights about the German model, and make policy recommendations for consideration by decision-makers and regulatory authorities whose goal is to increase competition for public bus transport services.

The empirical analysis presented is based on primary data that is usually not publicly available, supplemented by numerous expert interviews. I also have a personal interest in the subject, having spent more than 5 years as a consultant on issues of competition and market organization for public transport services (rail and road), now working at civity Management Consultants. To my knowledge, this is the first comprehensive economic analysis of, in the same regime: (1) market initiatives to operate commercial services under exclusivity, and (2) authority initiated tendering procedures for non-commercial services. I hope that this story of Germany's experience proves helpful for other researchers, companies, and policymakers in the struggle to fulfill societal expectations for public transport at a time of global economic uncertainties.

The dissertation is divided into five parts. Following Part I, the introduction, Part II presents a theoretical approach for the analysis of the regulatory framework and the opportunities it offers market participants, and relevant case studies. In Part III I empirically evaluate the conditions for tendering in this market and the experience with the introduction of competition for non-commercial services. The focus is on identifying the barriers to entry and other factors that influence the prices paid by public transport authorities. In Part IV I shift the focus to the competition for

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commercial services and try to ascertain whether or not the legal setting is successful in promoting competition in this market segment. Part V summarizes the results on Germany's experience and proposes a model for organizing the contracting and awarding of public transport services in the future.

# Acknowledgments

This book, which has been written as a cumulative doctoral thesis, is the product of research conducted as an external doctoral candidate at the KIT, Karlsruhe Institute for Technology (Section for Network Economics, Institute for Economic Policy Research [IWW], Faculty for Economics). Several sections were presented previously at national and international conferences, where a number of critical remarks helped to improve this study. One earlier paper received the Michael Beesley Award (honorable mention for best workshop paper presented by a person in the early stages of their career) at the 11th Thredbo International Conference on Competition and Ownership in Land Passenger Transport (September 2009, Delft, Netherlands) due to its innovative approach.

The analysis presented here is based in large part on data provided by the responsible authorities themselves, and I especially thank these institutions for their support. Furthermore, I am very grateful to those who generously provided time for expert interviews and offered insights about the public transport market. Finally, my sincere thanks to BSL Management Consultants (Lloyds Register Group), civity Management Consultants and KCW for supporting my research.

Writing a doctoral thesis requires the support of a network of colleagues, family, and friends who both provide constructive criticism and offer encouragement throughout the process. First and foremost, I thank my wife Marianne who encouraged me to write this thesis and my family and friends who helped me through the long hours required to bring this work to fruition. For comprehensive comments that significantly improved the quality of this dissertation, special thanks to Kay Mitusch from the KIT. I am grateful to my discussion partners throughout the research phase, particularly Andreas Brenck from the IGES Institute, Mathias Walter and Katrin Augustin from the Chair of Energy Economics and Public Sector Management at Dresden University of Technology; Gernot Liedtke from the KIT; Maria Nieswand from the DIW – German Institute for Economic Research, Didier van de Velde from the Delft University of Technology, Faculty Technology, Policy and Management; Rico Merkert from the University of Sydney – Institute of Transport and Logistics Studies (ITLS) at the Faculty of Economics and Business;

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I also thank all of the participants in the workshops "Beyond Competitive Tendering" and "Benchmarking the Competitive Tendering Outcome" at the 11th Thredbo Conference, and in the doctoral seminars at the Workgroup for Infrastructure Policy at the Technische Universität Berlin and at the KIT. My gratitude goes to Thorsten Beckers for publishing the preliminary working paper versions on the homepage of the Center for Network Industries & Infrastructure, Technische Universität Berlin. I acknowledge the contributions of Deborah Anne Bowen, Ann Stewart, and Linda Turner for language assistance, and Heike Albrecht for graphic assistance. Without the advice and support of all these individuals (and others who I may have omitted), this dissertation would not be possible.

#### **Abstract**

Following the worldwide trend towards liberalization of public transport services German lawmakers revised the legal framework governing their country's market in the mid-1990s. Since that time the organization of the market for public bus transport services has been characterized by a dichotomous system of licenses for commercial services, where operators are granted exclusivity, and licenses for non-commercial services, where supplementary direct subsidies are tendered out by public transport authorities. This parallel structure offers market participants a wide range of opportunities for action, but also poses challenges to operators and authorities due to an awarding system and contractual relationships that fundamentally differ among the types of services. In contrast to the apparent view of legislators, the distinction between commercial and non-commercial services is not only determined by local characteristics of the services in question, but, in fact, is largely determined by the public transport authorities themselves.

An analysis of the market for non-commercial services shows that the strength of competition is determined primarily by the tendering conditions set by public transport authorities, with some factors differing at a regional level. A crucial issue is the level of uncertainty, which has been identified as a market entry barrier and a factor in price increases – for instance, in the case of net-cost contracts. The volume to be tendered out is another important issue. Other factors that influence the price to be paid by public transport authorities include conditions that influence productivity, such as the efficiency of the operating schedule, external factors such as spatial conditions, and various risk factors. With increased experience, public transport authorities produce significantly improved results, which is why higher-level authorities may achieve more successes than smaller local ones. The analysis of the market sub-segment for commercial services shows a steadily increasing market volume. Although this sub-segment relies on market initiatives by operators, its volume is still very small. Entry barriers identified in the institutional framework clearly impede a more competitive development due to the higher

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level of uncertainty faced by newcomers to this market compared to the tendering market. The results presented here once again confirm the importance of a clear regulatory framework and of favorable market conditions designed by authorities to promote vigorous market development.

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### List of Abbreviations

A.m. Ante meridiem A.o. Among others

AEG Allgemeines Eisenbahngesetz (Common German Law for

Railways also see Glossary)

AK Vergabe Arbeitskreis Vergabe (the AK Vergabe is the workgroup for

awarding within the BAG ÖPNV)

BAG ÖPNV Bundesarbeitsgemeinschaft der ÖPNV-Aufgabenträger in der

Bundesvereinigung der kommunalen Spitzenverbände Deutschlands (the BAG ÖPNV is a joint association of local acting PTAs of the Deutscher Städtetag [German association of cities], the Deutscher Landkreistag [German association of rural districts] and the Deutscher Städte- und Gemeindebund [German associa-

tion for small cities and towns])

bdo Bundesverband Deutscher Omnibusunternehmer e.V. (pressure

group of the German private [small- and medium sized] bus

operators)

BGBl Bundesgesetzblatt (official journal for publications on new

established acts, laws, regulations, etc.)

BLFA Bund-Länder-Fachausschuss Straßenpersonenverkehr (official

commission of the ministries of transport of the federal and the

state government)

BMVBS Bundesministerium für Verkehr, Bau und Stadtentwicklung

(national ministry responsible for transport)

BMVBW Bundesministerium für Verkehr, Bau und Wohnungswesen (now

re-named to BMVBS)

BVerwG Bundesverwaltungsgericht (Federal Administrative Court of

Germany)

BW Federal state Baden-Württemberg

BY Federal state Bayaria

C. Coefficient

xxii List of Abbreviations

CCL Competition for commercial lines or services (also see Glossary)
CDU Christlich Demokratische Union Deutschlands (conservative party

in Germany)

DB Deutsche Bahn AG (national railway operator, currently biggest

operator for regional bus services in Germany)

DEA Non-parametric data envelopment analysis

E.g. Exempli gratia
EC 1370 (EC) No 1370/2007
EC European Community

EEC European Economic Community

EEV Enhanced Environmentally Friendly Vehicle (ambitious emmis-

sion standard determined by the EC)

EntflechtG Gesetz zur Entflechtung von Gemeinschaftsaufgaben und Finanz-

hilfen, or Entflechtungsgesetz (Demerger Act)

Etc. Et cetera

EU European Union

FFM City Frankfurt am Main

FoPS Forschungsprogramm Stadtverkehr (research program on urban

transport of the federal ministry of transport)

FRG Federal Republic of Germany

GC Gross-cost contract (also see Glossary)

GDR German Democratic Republic

Global player Consolidated operators like Veolia, Arriva, Transdev, BeneX,

Abellio

GVFG Gemeindeverkehrsfinanzierungsgesetz (Local Authority Traffic

Financing Act, also see Glossary)

HE Federal state Hesse

HHA Hamburger Hochbahn AG (municipal operator of the city Ham-

burg)

HMWVL Ministerium für Wirtschaft, Verkehr und Landesentwicklung des

Landes Hessen (ministry of Hesse responsible for transport)

HSB Hanauer Straßenbahn AG (municipal operator of the city Hanau)
Hülsmann Omnibusbetrieb Hülsmann GmbH (private medium-sized bus

operator)

HVV Hamburger Verkehrsverbund GmbH (public transport association

in the Hamburg area)

I.e. Id est
Km Kilometer

KVK Kraftverkehr Kinzigtal GmbH (municipal operator, former sub-

sidiary of HSB)

LA Licensing authority (also see Glossary for further explanations)

Ln Logarithmus naturalis

LNVG Landesnahverkehrsgesellschaft Niedersachsen mbH (LA for

Lower Saxony)

List of Abbreviations xxiii

LR Likelihood-Ratio Test

LT License term

M Management contract

MBV ST Ministerium für Bauen und Verkehr des Landes Sachsen-Anhalt

(ministry of Saxony-Anhalt responsible for transport)

Municipal Municipal- or state-owned operators

MVV Münchner Verkehrs- und Tarifverbund GmbH (public transport

association in the Munich area)

N Number of observations per group analyzed

NC Net-cost contract (also see Glossary)

No. Number

NVV Nordhessischer VerkehrsVerbund – Verkehrsverbund und

Fördergesellschaft Nordhessen mbH (public transport association

in the area surrounding Kassel)

NW Federal state North Rhine-Westphalia

O Operator

ÖPNVG Gesetz über den öffentlichen Personennahverkehr in Hessen

(Law for Public Transport in Hesse)

ÖPNVG LSA Gesetz über den öffentlichen Personennahverkehr im Land

Sachsen-Anhalt (Law for Public Transport in Saxony-Anhalt)

P. Page

P.a. Per annum
P.m. Post meridiem

PBefG Personenbeförderungsgesetz (Passenger Transport Act [also see

Glossary])

Pp. Pages Prob Probability

PSC Public service contract

PT Public transport (as services provided to the public)
PTA Public transport authority (also see Glossary)
PTP (Local) public transport plan (also see Glossary)

RegG Regionalisierungsgesetz (German Law on the Regionalization of

Public Transport [also see Glossary])

RMV Rhein-Main-Verkehrsverbund GmbH (public transport associa-

tion in the Frankfurt am Main area)

RP Federal state Rhineland-Palatine
SFA Stochastic frontier analysis
SH Federal state Schleswig-Holstein

SME Small- and medium-sized private enterprise

SUR Seemingly unrelated regressions

TfL Transport for London

traffiQ Lokale Nahverkehrsgesellschaft Frankfurt am Main mbH traffiQ

UK United Kingdom

US United States of America

xxiv List of Abbreviations

VDV Verband Deutscher Verkehrsunternehmen e.V. (association of

German transport undertakings)

VHH Verkehrsbetriebe Hamburg Holstein AG (municipal operator for

the suburban area of Hamburg)

vkm Vehicle kilometer

VLG Verkehrsgesellschaft Landkreis Gifhorn mbH (municipal operator

of the suburban district Gifhorn)

VOL/A Verdingungsordnung für Leistungen, Teil A (Official German

Contracting Terms for Award of Service Performance Contracts,

Part A)

VRN Verkehrsverbund Rhein-Neckar GmbH (public transport associa-

tion in the area surrounding Mannheim)

VVOWL VerkehrsVerbundOstwestfalenLippe GmbH (public transport

association in the area surrounding Bielefeld)

ZVSN Zweckverband Verkehrsverbund Südniedersachsen (public trans-

port association in the area surrounding Göttingen)

# **List of Symbols**

% Percent  $\in$  Element of  $\varepsilon$  Error term  $\sim$  Approximately

§ Paragraph (as used in acts of law)
 §§ Paragraphs (as used in acts of law)

€ Euro

a Fixed costs for operatorsb Variable costs for operators

biddersCCost functionchangeChange of operator

CPI Consumer price index of the Federal Statistical Office

 DC
 Fuel or diesel costs

 declwage
 Labor agreement standard

 deposit
 Security deposit in percent of FP 

  $E_O$  Value as expected by operator

  $V_{PTA}$  Value as expected by PTA

expr Level of experience of PTA for lot i, measured by specific number of the lot

tendered by the PTA over time

exprsum Sum of experience of PTA, measured by sum of all lots tendered by the PTA

extopt Option for term extension

fedstate Federal state in which a service is located

FP Full price to be paid by the PTA per annum to the operator

FR Fare revenues

Hesse Group of observations located in the federal state Hesse

HesseX Group of observations located in the federal state Hesse, excluding observations

located in the VRN and the FFM area

I Index to adjust p adequatelyi Subscript for the ith lot

K Set of lots

kmpervehcl Vehicle kilometer per annum per bus on average

Labor costs (primarily bus driver costs)

lengthbus Length per bus on average

linesno Number of lines