**Lecture Notes in Mobility** 

Jan Brinkmann

# Active Balancing of Bike Sharing Systems



# **Lecture Notes in Mobility**

#### **Series Editor**

Gereon Meyer, VDI/VDE Innovation und Technik GmbH, Berlin, Germany

More information about this series at http://www.springer.com/series/11573

#### Jan Brinkmann

# Active Balancing of Bike Sharing Systems



Jan Brinkmann Institut für Wirtschaftsinformatik Technische Universität Braunschweig Braunschweig, Germany

ISSN 2196-5544 ISSN 2196-5552 (electronic) Lecture Notes in Mobility ISBN 978-3-030-35011-6 ISBN 978-3-030-35012-3 (eBook) https://doi.org/10.1007/978-3-030-35012-3

#### © Springer Nature Switzerland AG 2020

This work is subject to copyright. All rights are reserved by the Publisher, whether the whole or part of the material is concerned, specifically the rights of translation, reprinting, reuse of illustrations, recitation, broadcasting, reproduction on microfilms or in any other physical way, and transmission or information storage and retrieval, electronic adaptation, computer software, or by similar or dissimilar methodology now known or hereafter developed.

The use of general descriptive names, registered names, trademarks, service marks, etc. in this publication does not imply, even in the absence of a specific statement, that such names are exempt from the relevant protective laws and regulations and therefore free for general use.

The publisher, the authors and the editors are safe to assume that the advice and information in this book are believed to be true and accurate at the date of publication. Neither the publisher nor the authors or the editors give a warranty, expressed or implied, with respect to the material contained herein or for any errors or omissions that may have been made. The publisher remains neutral with regard to jurisdictional claims in published maps and institutional affiliations.

This Springer imprint is published by the registered company Springer Nature Switzerland AG The registered company address is: Gewerbestrasse 11, 6330 Cham, Switzerland

#### Foreword

Vehicle sharing has received a remarkable attention as a new means of urban transportation. Practice has shown that the one-way use of vehicles follows mobility patterns of people leading to temporal and spatial imbalances with respect to the distribution of vehicles in the city. In station-based bike sharing systems, customers suffer from the absence of bikes in case of a potential rental and the absence of bike racks in the case of a bike return. Station-less systems have claimed to offer flexibility; however, they have failed to overcome the deficiency of bike imbalances.

System operators see the requirement of redistributing bikes between city areas over the day at significant expenses. A methodological support of bike logistics has concentrated on static optimization models. These models are typically fed with data of historic bike usage. Since history does not repeat itself, optimal solutions obtained from static model cannot be implemented due to stochastics with respect to actual bike usage.

Jan Brinkmann focuses on a control approach deciding dynamically about bike imbalances to be resolved. He combines control with an anticipation of future redistribution demand by means of online simulation. The simulation takes into account the driving time needed to arrive at the respective station, the loading or unloading time at this station as well as the avoidance of future fails resulting from bike inventory changes.

The informative value of the simulation strongly depends on the simulation horizon. A short horizon may not reflect the utility of the station visit. Simulating over a long horizon may report on customer fails, which no longer relate to the respective station visit. Jan Brinkmann is able to provide evidence that a suitable simulation horizon is by no means fixed, but depends on the particular situation, i.e., the time of day. To this end, he develops an approximate dynamic programming approach determining heterogeneous simulation horizons iteratively.

The above consideration applies to the one vehicle case only. Whenever a fleet of trucks is employed for bike redistribution, the decentral decisions of the trucks are no longer independent of each other. Since all of them follow the same decision model, it may happen that demanding stations may accidentally be visited multiple times. Jan Brinkmann suggests different levels of coordination coming along with a

vi Foreword

slightly growing need for information exchange. The trucks operate independently of each other and take decision for their own operation. Like in the one vehicle case before, decisions comprise the number of bikes to be loaded or unloaded at the current station and the station to be visited next.

The control approaches developed are carefully validated for real-world instances of bike sharing systems. Promising results are obtained for all instances considered. In particular, the approach is best suited for bike sharing systems which do not show a regular structure of bike imbalances due to commuter travel. Regular flows from residential areas to office districts in the morning and reverse flows in the late afternoon are relatively easy to predict and to counteract. More challenging are complex mobility patterns consisting of mixed work, shopping, and leisure activities. Results obtained indicate that these complex interactions can be supported much better by control than by static optimization.

Jan Brinkmann pioneers online control models for the redistribution logistics of bike sharing systems. The work bases on a solid understanding of bike sharing system, business models, and related activities. The control approach pursued has been well received by the transportation research community as well as by colleagues working in Operations Research. This book summarizes research of recent years by giving a comprehensive introduction into control approaches for today's and forthcoming vehicle sharing systems.

Braunschweig, Germany January 2019

Dirk C. Mattfeld

#### **Preface**

Many cities suffer from discomforts caused by individual and motorized traffic. Therefore, city administrations implement sustainable shared mobility services such as bike sharing systems (BSSs). In BSSs, users are allowed to rent and return bikes on short notice at stations. Data analysis reveals that rental and return requests follow spatio-temporal patterns such as commuter usage and leisure activities. In the morning, commuter usage is indicated by mainly rental requests in residential areas and mainly return requests in working areas. This behavior inverts in the course of the day. The resulting unequal requests lead stations to become empty or full. Requests to rent bikes will fail at empty stations. At full stations, requests to return bikes will fail.

Providers counteract these inconveniences by means of balancing. In this work, we focus on the operational management's view on the balancing of BSSs. That is, the provider schedules transport vehicles relocating bikes between stations in order to minimize the amount of failed requests. As requests are uncertain, the resulting challenge is to identify stations with a lack or a surplus of bikes. To this end, we introduce approaches simulating future requests and approximating expected amounts of failed requests. Then, anticipation is enabled by means of including the approximations in the decision making process.

We evaluate our approaches in case studies based on real-world data. The results point out that our approaches are able to reduce the amount of failed requests significantly compared to common benchmarks from literature.

Braunschweig, Germany January 2019 Jan Brinkmann

### **Contents**

1	Intro	oduction	·	1
Par	t I	Prelimin	aries	
2	Bike	Sharin	g Systems	7
	2.1	Urban	Mobility	7
	2.2	Benefi	its	8
		2.2.1	Reduction of Traffic	8
		2.2.2	Improvement of Health	9
		2.2.3	Increase in Tourists Attractiveness	9
	2.3	Functi	onality	10
		2.3.1	Free-Floating	10
		2.3.2		10
	2.4	Reque	est Patterns	11
		2.4.1	Seasons and Weather	12
		2.4.2	Commuters	12
		2.4.3	Leisure and Tourists	12
	2.5	Manag	gement Layers	13
		2.5.1	Strategical Management	13
		2.5.2	Tactical Management	15
		2.5.3		17
3	Opti	mizatio	n Problems	19
	3.1	Vehic	le Routing	19
		3.1.1		19
		3.1.2		20
		3.1.3	Vehicle Routing Problem with Time Windows	20
		3.1.4	· · · · · · · · · · · · · · · · · · ·	20
		3 1 5		20

x Contents

	3.2	Inventory Routing for Bike Sharing Systems	21 22 23
4	<b>Dyna</b> 4.1 4.2	3.2.2 Request  mic Decision Making  Markov Decision Processes  Approximate Dynamic Programming  4.2.1 Myopic  4.2.2 Lookahead  4.2.3 Value Function Approximation	31 31 35 36 36 38
Part	t II A	Application	
5		Stochastic-Dynamic Multi-Vehicle Inventory Routing lem for Bike Sharing Systems Narrative Infrastructure Markov Decision Process Example Challenges	43 43 44 44 47 48
6		ahead Policies Outline Definition 6.2.1 Simulation 6.2.2 Optimization	51 51 53 53 57
	6.3	Algorithms  6.3.1 Lookahead Policy  6.3.2 Online Simulations  6.3.3 Offline Simulations  6.3.4 Matrix Maximum Algorithm	64 64 66 66 67
7	Dyna	mic Lookahead Horizons	69
	7.1 7.2	Outline	69 71 72 73 74
	7.3	Algorithms	77 77

Contents xi

8	Case	Studies	s	81
	8.1		World Data	81
		8.1.1	Data Preprocessing	81
		8.1.2	Resulting Data Set	82
	8.2	Instan	ces	83
	8.3	Transi	ition	84
	8.4		ımarks	85
		8.4.1	Safety Buffer-Tending Relocation Policy	87
		8.4.2	Rollout Algorithms	88
	8.5	Param	netrization	88
		8.5.1	Safety Buffer-Tending Relocations	89
		8.5.2	Online Simulations	89
		8.5.3	Static Lookahead Policies	91
		8.5.4	Dynamic Lookahead Policies	91
		8.5.5	Rollout Algorithms	92
	8.6	Result	ts	94
		8.6.1	The Value of Coordination	95
		8.6.2	The Value of Anticipation	95
		8.6.3	Individual Results	96
	8.7	Analy	sis	98
		8.7.1	Optimal Assignment	98
		8.7.2	Learning Curves	100
		8.7.3	Dynamic Lookahead Horizons	101
Par	t III	Conclu	ısion	
9	Man	agerial	Implications	109
10	Futu	re Rese	arch	111
	10.1		·	111
	10.2	Metho	od	114
Apı	oendix	A: Par	rameters	117
			sults	125
	•			
ĸet	erence	S		177

#### **Acronyms**

ADP

ΑV Autonomous Vehicle BSS Bike Sharing System DLA Dynamic Lookahead Policy Dynamic Policy Selection DPS **Inventory Routing Problem** IRP Lookahead Policy LA LUT Lookup Table MDP Markov Decision Process PTS Public Transport System SMS Shared Mobility System Static Lookahead Policy SLA STR Safety Buffer-tending Relocation Policy VFA Value Function Approximation Vehicle Routing Problem VRP

Approximate Dynamic Programming

# **List of Figures**

Fig. I.I	Overview on the parts and chapter of this work	4
Fig. 2.1	A station of a bike sharing system	11
Fig. 2.2	Overview on the management layers	14
Fig. 4.1	A dynamic decision process (adapted, Meisel 2011)	32
Fig. 4.2	A Markov decision process (adapted, Ulmer et al. 2015)	32
Fig. 4.3	An exemplary decision tree (adapted, Ulmer 2017)	34
Fig. 4.4	A rollout algorithm's simulations (adapted,	
	Ulmer et al. 2016)	37
Fig. 4.5	An exemplary trajectory in a decision tree	38
Fig. 4.6	An iteration of an VFA's approximation phase	39
Fig. 5.1	An exemplary MDP of the IPR <sub>BSS</sub> (adapted,	
	Brinkmann et al. 2019b)	47
Fig. 6.1	Overview of a lookahead policy (adapted,	
	Brinkmann et al. 2019a)	52
Fig. 6.2	Three inventory decisions and the resulting fill levels	54
Fig. 6.3	An online lookahead's simulations	55
Fig. 6.4	Observed fill levels and failed requests in an exemplary	
	simulation	58
Fig. 6.5	Observed rental requests in an exemplary simulation	59
Fig. 6.6	Failed requests in an exemplary simulation	
	(Brinkmann et al. 2019a)	60
Fig. 6.7	Observed fill level and failed requests in an exemplary	
	simulation (adapted, Brinkmann et al. 2019b)	61
Fig. 6.8	An exemplary assignment problem (adapted,	
	Brinkmann et al. 2019b)	62
Fig. 7.1	An iteration of a value function approximation's	
	approximation phase in combination with a dynamic	
	lookahead policy (adapted, Brinkmann et al. 2019a)	70
Fig. 7.2	Probabilities of two exemplary values in the course	
	of an approximation phase	76

xvi List of Figures

Fig. 7.3	Probabilities of three exemplary values in the course	
TT: 0.1	of an approximation phase	77
Fig. 8.1	Temporal distributions of trips (adapted,	0.2
T. 0.0	Brinkmann et al. 2019b)	83
Fig. 8.2	Processes between two decision points	84
Fig. 8.3	Procedure of handling events (adapted,	
	Brinkmann et al. 2019a)	86
Fig. 8.4	Determining the safety buffers of STR	89
Fig. 8.5	Determining the number of simulation runs of SLA <sub>on</sub> :	
	failed requests	90
Fig. 8.6	Determining the number of simulation runs of SLA <sub>on</sub> :	
	runtime	91
Fig. 8.7	Determining the lookahead horizon of SLA <sub>on</sub>	92
Fig. 8.8	Determining the lookahead horizon of SLA <sub>off</sub>	92
Fig. 8.9	Simulation runs of rollout algorithms in Minneapolis:	
	failed requests	93
Fig. 8.10	Simulation runs of rollout algorithms in San Francisco:	
	failed requests	93
Fig. 8.11	Simulation runs of rollout algorithms in Minneapolis: runtime	94
Eig 9 12	Simulation runs of rollout algorithms in San Francisco:	94
Fig. 8.12	runtime	94
Fig. 8.13	The values of coordination	95
Fig. 8.14	The values of anticipation.	96
Fig. 8.15	The results of Minneapolis	97
Fig. 8.16	The results of San Francisco.	97
Fig. 8.17	Improvement ratios of heuristic over optimal assignment	99
Fig. 8.18	Failed requests in the first 500 trajectories of an	,,,
11g. 0.10	approximation phase	100
Fig. 8.19	Failed requests in the course of an approximation phase	100
Fig. 8.20	VFA-determined lookahead horizons for one vehicle	100
11g. 6.20	in Minneapolis and San Francisco	101
Eig 9 21	VFA-determined lookahead horizons for four vehicle	101
Fig. 8.21		102
E:- 0.00	in Minneapolis and San Francisco	
Fig. 8.22	A priori DLAs' lookahead horizons	103
Fig. 8.23	Ex Post DLAs' lookahead horizons one vehicle	102
E: 0.04	in Minneapolis and San Francisco	103
Fig. 8.24	Ex Post DLAs' lookahead horizons for four vehicles	101
TH. 0.5.	in Minneapolis and San Francisco	104
Fig. 8.25	The results of DLAs with manual-determined horizons	
	in Minneapolis	104
Fig. 8.26	The results of DLAs with manual-determined horizons	
	in San Francisco	105

# **List of Tables**

Table 3.1	Enterature classification on inventory routing for blke sharing	24
Table 2.2	systems: no requests	24
Table 3.2	Literature classification on inventory routing for bike	20
T-1-1- 4 1	sharing systems: requests	26
Table 4.1	Overview on categories of approximate dynamic	2.5
m 11 6 1	programming	35
Table 5.1	Notation of the bike sharing system's infrastructure	44
Table 5.2	Notation of the Markov decision process	45
Table 7.1	Notation of the value function approximation	71
Table 8.1	Characteristics of investigated bike sharing systems	82
Table A.1	Parametrization for STR, SLA <sub>on</sub> , and SLA <sub>off</sub>	117
Table A.2	Simulation runs for Minneapolis	118
Table A.3	Simulation runs for San Francisco	119
Table A.4	Dynamic lookahead horizons for DLA <sub>on</sub> and DLA <sub>off</sub>	120
Table A.5	Dynamic lookahead horizons for manual DLAs	121
Table A.6	Results of rollout algorithms in Minneapolis	122
Table A.7	Results of rollout algorithms in San Francisco	123
Table B.1	Results of STR and one vehicle in Minneapolis	125
Table B.2	Results of STR and one vehicle in Minneapolis	126
Table B.3	Results of STR and one vehicle in Minneapolis	127
Table B.4	Results of SLA <sub>on</sub> and one vehicle in Minneapolis	128
Table B.5	Results of SLA <sub>off</sub> and one vehicle in Minneapolis	129
Table B.6	Results of the DLAs and one vehicle in Minneapolis	130
Table B.7	Results of STR, two vehicles, and independent dispatching	
	in Minneapolis	130
Table B.8	Results of STR, two vehicles, and heuristic dispatching	
	in Minneapolis.	130
Table B.9	Results of SLA <sub>on</sub> , two vehicles, and independent dispatching	
	in Minneapolis.	131

xviii List of Tables

Table B.10	Results of SLA <sub>on</sub> , two vehicles, and heuristic dispatching	122
Table B.11	in Minneapolis	132
	in Minneapolis	133
Table B.12	Results of SLA <sub>off</sub> , two vehicles, and independent	
	dispatching in Minneapolis	134
Table B.13	Results of SLA <sub>off</sub> , two vehicles, and heuristic dispatching	125
T.1.1. D.14	in Minneapolis.	135
Table B.14	Results of SLA <sub>off</sub> , two vehicles, and optimal dispatching	126
T-1-1- D 15	in Minneapolis.	136
Table B.15	Results of the DLAs and two vehicles in Minneapolis	137
Table B.16	Results of STR, three vehicles, and independent	127
Toble D 17	dispatching in Minneapolis	137
Table B.17	Results of STR, three vehicles, and heuristic dispatching in Minneapolis	137
Table B.18	Results of SLA <sub>on</sub> , three vehicles, and independent	137
Table B.16	dispatching in Minneapolis	138
Table B.19	Results of SLA <sub>on</sub> , three vehicles, and heuristic dispatching	130
Tuble B.19	in Minneapolis.	139
Table B.20	Results of SLA <sub>on</sub> , three vehicles, and optimal dispatching	10)
ruote B.20	in Minneapolis.	140
Table B.21	Results of SLA <sub>off</sub> , three vehicles, and independent	110
ruote B.21	dispatching in Minneapolis	141
Table B.22	Results of SLA <sub>off</sub> , three vehicles, and heuristic dispatching	
ruote B.22	in Minneapolis.	142
Table B.23	Results of SLA <sub>off</sub> , three vehicles, and optimal dispatching	
	in Minneapolis.	143
Table B.24	Results of the DLAs and three vehicles in Minneapolis	144
Table B.25	Results of STR, four vehicles, and independent dispatching	
	in Minneapolis.	144
Table B.26	Results of STR, four vehicles, and heuristic dispatching	
	in Minneapolis	144
Table B.27	Results of SLA <sub>on</sub> , four vehicles, and independent	
	dispatching in Minneapolis	145
Table B.28	Results of SLA <sub>on</sub> , four vehicles, and heuristic dispatching	
	in Minneapolis.	146
Table B.29	Results of SLA <sub>on</sub> , four vehicles, and optimal dispatching	
	in Minneapolis.	147
Table B.30	Results of SLA <sub>off</sub> , four vehicles, and independent	
	dispatching in Minneapolis	148
Table B.31	Results of SLA <sub>off</sub> , four vehicles, and heuristic dispatching	
	in Minneapolis.	149
Table B.32	Results of SLA <sub>off</sub> , four vehicles, and optimal dispatching	
	in Minneapolis	150

List of Tables xix

Table B.33	Results of the DLAs and four vehicles in Minneapolis	151
Table B.34	Results of STR and one vehicle in San Francisco	152
Table B.35	Results of SLA <sub>on</sub> and one vehicle in San Francisco	153
Table B.36	Results of SLA <sub>off</sub> and one vehicle in San Francisco	154
Table B.37	Results of the DLAs and one vehicle in San Francisco	155
Table B.38	Results of STR, two vehicles, and independent	
	dispatching in San Francisco	155
Table B.39	Results of STR, two vehicles, and independent dispatching	
	in San Francisco	155
Table B.40	Results of SLA <sub>on</sub> , two vehicles, and independent dispatching	
	in San Francisco	156
Table B.41	Results of SLA <sub>on</sub> , two vehicles, and heuristic dispatching	
T. 1. D. 10	in San Francisco	157
Table B.42	Results of SLA <sub>on</sub> , two vehicles, and optimal dispatching	4.50
T 11 D 12	in San Francisco	158
Table B.43	Results of SLA <sub>off</sub> , two vehicles, and independent dispatching	150
T.1.1. D.44	in San Francisco	159
Table B.44	Results of SLA <sub>off</sub> , two vehicles, and heuristic dispatching	160
Toblo D 45	in San Francisco	160
Table B.45	in San Francisco	161
Table B.46	Results of the DLAs and two vehicles in San Francisco	162
Table B.47	Results of STR, three vehicles, and independent dispatching	102
Table B.47	in San Francisco	162
Table B.48	Results of STR, three vehicles, and heuristic dispatching	102
Tubic B. 10	in San Francisco	162
Table B.49	Results of SLA <sub>on</sub> , three vehicles, and independent	
	dispatching in San Francisco	163
Table B.50	Results of SLA <sub>on</sub> , three vehicles, and heuristic dispatching	
	in San Francisco	164
Table B.51	Results of SLA <sub>on</sub> , three vehicles, and optimal dispatching	
	in San Francisco	165
Table B.52	Results of SLA <sub>off</sub> , three vehicles and independent	
	dispatching in San Francisco	166
Table B.53	Results of SLA <sub>off</sub> , three vehicles, and heuristic dispatching	
	in San Francisco	167
Table B.54	Results of SLA <sub>off</sub> , three vehicles, and optimal dispatching	
	in San Francisco	168
Table B.55	Results of the DLAs and three vehicles in San Francisco	169
Table B.56	Results of STR, four vehicles, and independent dispatching	
	in San Francisco	169
Table B.57	Results of STR, four vehicles, and heuristic dispatching	1.00
	in San Francisco	169

xx List of Tables

Table B.58	Results of SLA <sub>on</sub> four vehicles, and independent dispatching	
	in San Francisco	170
Table B.59	Results of SLA <sub>on</sub> , four vehicles, and heuristic dispatching	
	in San Francisco	171
Table B.60	Results of SLA <sub>on</sub> , four vehicles, and optimal dispatching	
	in San Francisco	172
Table B.61	Results of SLA <sub>off</sub> , four vehicles, and independent	
	dispatching in San Francisco	173
Table B.62	Results of SLA <sub>off</sub> , four vehicles, and heuristic dispatching	
	in San Francisco	174
Table B.63	Results of SLA <sub>off</sub> , four vehicles, and optimal dispatching	
	in San Francisco	175
Table B.64	Results of the DLAs and four vehicles in San Francisco	176

# **List of Algorithms**

Algorithm 1	Lookahead Policy	65
Algorithm 2	Online Simulations	65
Algorithm 3	Offline Simulations	66
Algorithm 4	Matrix Maximum Algorithm	67
Algorithm 5	Value Function Approximation	78
Algorithm 6	Boltzmann Exploration	79

# Chapter 1 Introduction



Increasing urbanization and mobility demand lead to a large volume of traffic in urban areas. As the traffic infrastructure is limited, too much traffic results in traffic jams, noise, and air pollution. City administrations focus on a reduction of the individual traffic to tackle these discomforts. Therefore, collective traffic modes, i.e., public transport systems (PTSs), are launched or expanded. Conventional modes are buses and trams. On the one hand side, PTSs may be able to reduce urban traffic. But on the other hand side, the comfort is reduced. First, the users' actual origins and destinations are not necessarily in walking distance to a bus or tram station. Second, buses and trams are often delayed or crowded.

Shared mobility services (SMSs), such as car, bike, and scooter sharing systems, are promising alternatives as well as complements to conventional PTS. An SMS grants the access to an available wheeler where the user does not become the owner. The access is granted for one trip, i.e., for the time span the user needs to drive from his origin to his destination. A trip can be started any time a car, bike, or scooter is available without restrictions due to timetables. When the user ends his trip, it becomes available to other users. In this way, car sharing systems can reduce the number of cars in the city significantly (Archer 2017). Further, bike sharing systems (BSSs) offer emission-free and sustainable transport. In free-floating BSSs, bikes are distributed in the operation area. In station-based BSSs, the access to bikes is granted at stations, i.e., bikes are rented and returned at predefined locations. Stations are capacitated, i.e., a limited number of bike racks is available. The network of stations expands over the city center as well as residential areas. Thus, users can satisfy there mobility demand completely with the BSS if origin and destination are in cycle distance. BSSs serve as a complement to PTS if the next PTS stations is not in walking distance. Then, a user can rent a bike near his origin and can cycle to the next PTS station (Lin and Yang 2011).

Information technology found its way into BSSs to support user authentications and payments, and to record rental and return requests (Vogel 2016). The resulting availability of data allows data analysis to reveal spatio-temporal patterns of requests. BSSs are often used by commuters. Accordingly, in the morning, commuters request to rent bikes in residential areas and request to return bikes in working areas. In